GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1748
ANSWERED ON:28.11.2001
NEW BILLING SYSTEM
SRIKANTA DATTA NARASIMHARAJA WADIYAR

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the MTNL has decided to do away with the Bill with details of STD and ISD calls made during the proceeding month;

(b) if so, the reasons therefor; and

(c) the details of the advantages of the new system thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): No, Sir. The telephone bills with details of STD/ISD calls will still be provided. However customer will have to make one time request for the same.

(c) During many meeting with various groups of subscribers and various forums like Telephone Advisory Committee, it was felt that all subscribers did not want the STD details and only few subscribers require the details. The STD details not only consume a lot of paper but also increase the cost of despatch of bills. Meanwhile, a software has also been developed by which the STD details can be viewed on internet by authorized persons. This will help the subscribers who want to see the details of the bills on internet. Suitable advertisements have been given in the newspapers specifying the address where applications can be given by the subscribers who want the call details alongwith the bills.